



**Krueger &
Hernandez SC**
Attorneys at Law

WHAT TO DO WHEN AN UNEXPECTED INJURY HAPPENS

When you have experienced a great deal of pain and suffering from an unforeseen incident, the last thing you are thinking about is the technicalities of what happened and who is responsible. This is where the attorneys of Krueger & Hernandez SC can assist you with quickly dealing with the legalities of your situation and take the burden off your shoulders while you recover from your injury.

These instructions outline the basics of personal injury claims. By working together, we can make it a smooth process and provide you with the representation you deserve.

1. Do not talk to anyone about the case with the possible exception of your immediate family members and members of our firm. Do not, under any circumstances, discuss the case with potential witnesses, insurance claim representatives, or even your friends as certain things that you say may be misconstrued and used against you.
2. Be certain to keep your medical appointments and be accurate in discussing your injuries with medical personnel.
3. Keep our firm informed as to your recovery process and the names of all doctors, physical therapists, or other medical personnel that you see.
4. Maintain a separate file regarding this case in which you keep the following items in safe keeping:
 - All correspondence and documents from the attorney's office
 - A list and/or copies of all your medical bills, prescription bills, and any other expenses related to your injury
 - A separate record of lost wages or loss of income
 - A list of all witnesses
 - All containers in which medications are provided
 - Copies of negatives of all pictures regarding this incident so that magnified copies can be made, if necessary, prior to settlement of trial
 - Copies of your diary which our firm will have or will discuss
5. Keep a separate record of your time lost from work or loss of income so that it can be compared with lost wage statements which our firm will obtain from your employer. This request is absolutely imperative for us to be able to recover your lost income.

6. Make sure our firm receives a copy of each and every medical bill incurred even if it is paid by your health insurance carrier, workers compensation carrier, or some other party. If you buy prescription medication, be certain to keep the receipt and give a copy to us.
7. Maintain a separate record of medical bills in your own file so it can be compared with our records before settlement discussions.
8. If your injury is visible such as a scar, disfigurement, broken leg, etc., have pictures taken on a biweekly basis so a pictorial record can be kept of such damages.
9. Keep a list of witnesses in your file and request that they notify us if any of their contact information changes (i.e., address, telephone number, etc.)
10. Notify our firm of any additional witnesses you learn about while processing your case.
11. It is imperative that you advise our firm if any of your information changes (i.e., address, telephone number, marital status, or employment). A delay or failure to contact our firm regarding such changes could seriously affect the value of your case.

We encourage you to contact our offices today to ask any further questions you may have about a personal injury claim. Our attorneys make a point to provide the personal attention that you deserve in discussing your case and answering your questions and/or concerns.

We have offices located in Baraboo, Madison, Janesville, and Elm Grove. Our website, www.kh-law.net, also holds a wealth of information for you to explore for more information regarding our firm and the resources we have available to you.

www.kh-law.net

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